



INFINITY HEALTH

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2022 Annual Report



www.weareinfinityhealth.org

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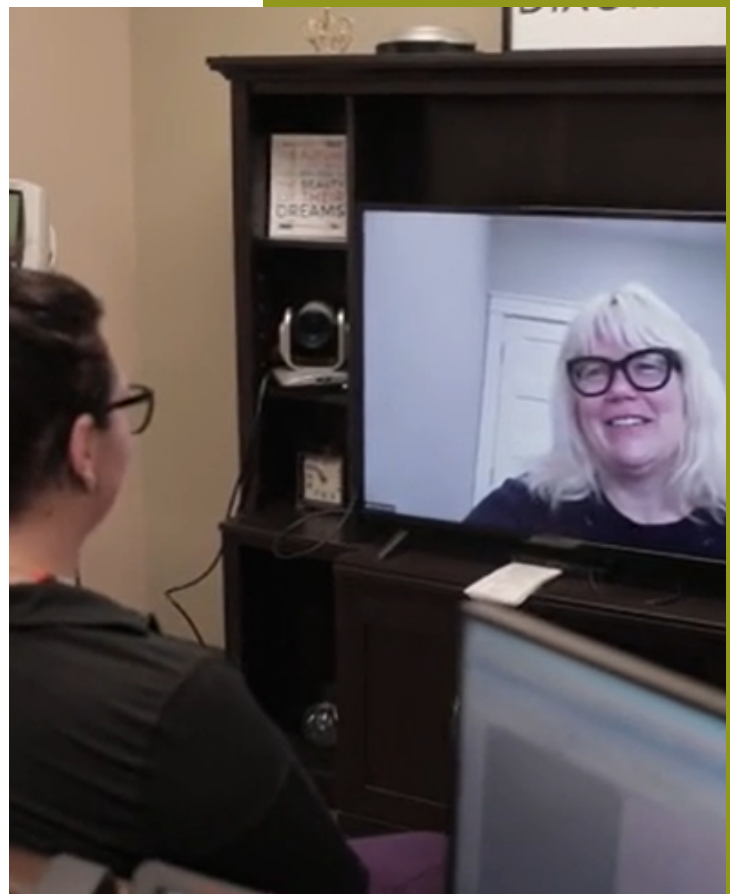


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LETTER

To Our Community

Dear Friends and Supporters,

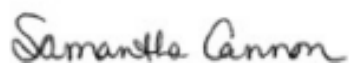
We approached 2022 with eagerness to reveal our Infinity Health rebrand. On January 2, 2022, we experienced a large flood in our Leon facility which caused damage to the entire facility. We continued to serve the community despite the challenges faced since the flood in our Leon office. In some ways, our team grew closer and stronger than ever. Our level of agility persevered as we prepared for our reopening in July.

Our team displayed strength, flexibility and dexterity throughout the challenges brought on by the flood. The experience of COVID and the flood strengthened our team, who maintain high-quality care for our patients. Our team acted quickly to relocate our team members to other locations or transition their positions to remote.

In collaboration with our community partners, we identified additional needs of our communities. We provided access to additional services in many of the counties we serve in addition to expanding into new counties. We have made many communities impacts this year, including:

- Expanding our CSCBS to four additional counties.
- Growing our Access Center Mobile Response services to include Appanoose County.
- Partnering with Mt Ayr Community Schools to provide dental services.
- Supporting our Lamoni community by providing pharmacy delivery on Wednesday's.

Additionally, we were honored to celebrate the retirement of Shirley Kessel and the remarkable accomplishments she made as Board Chair of Infinity Health for 17 years. It is the service of our team members, patients and Board of Directors that make our organization a success. **Your health. Our purpose. No limits.**



Samantha Cannon,
Chief Executive Officer

OUR LEADERSHIP



**Samantha
Cannon**

**Chief Executive
Officer**



**Michelle
Leonard**

**Chief Finance
Officer**



**Andi
Masters**

**Chief Operating
Officer**



**Janeen
Eddy**

**Director of Quality
and Efficiency**



**Danielle
O'Brien-Day**

**Behavioral Health
Director**



**Tiffany
Johnson**

**Director of Grants
and Development**

BOARD OF DIRECTORS

Marvin McCann, Board Chair

Dien Judge, Vice Chair

Jodi Hensley, Treasurer

William Morain, Board Secretary

Alan Wilson, Board Member

Brenda Fry, Board Member

Shirley Kessel, Board Member

Pam Burlin, Board Member

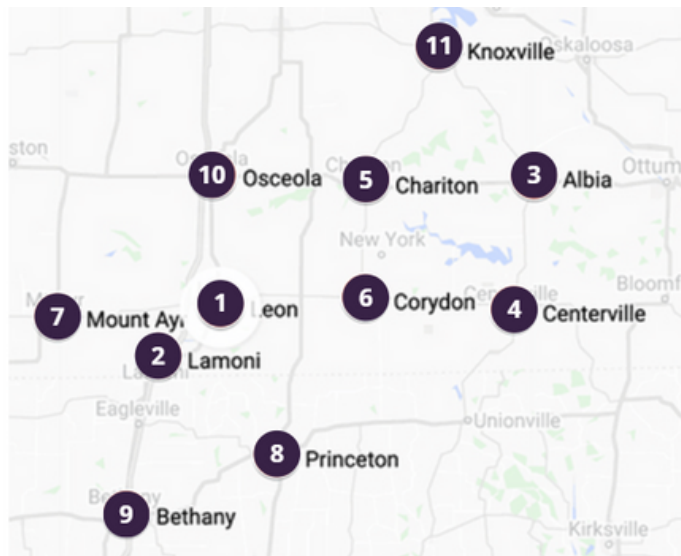
William Weaver, Board Member



ABOUT US

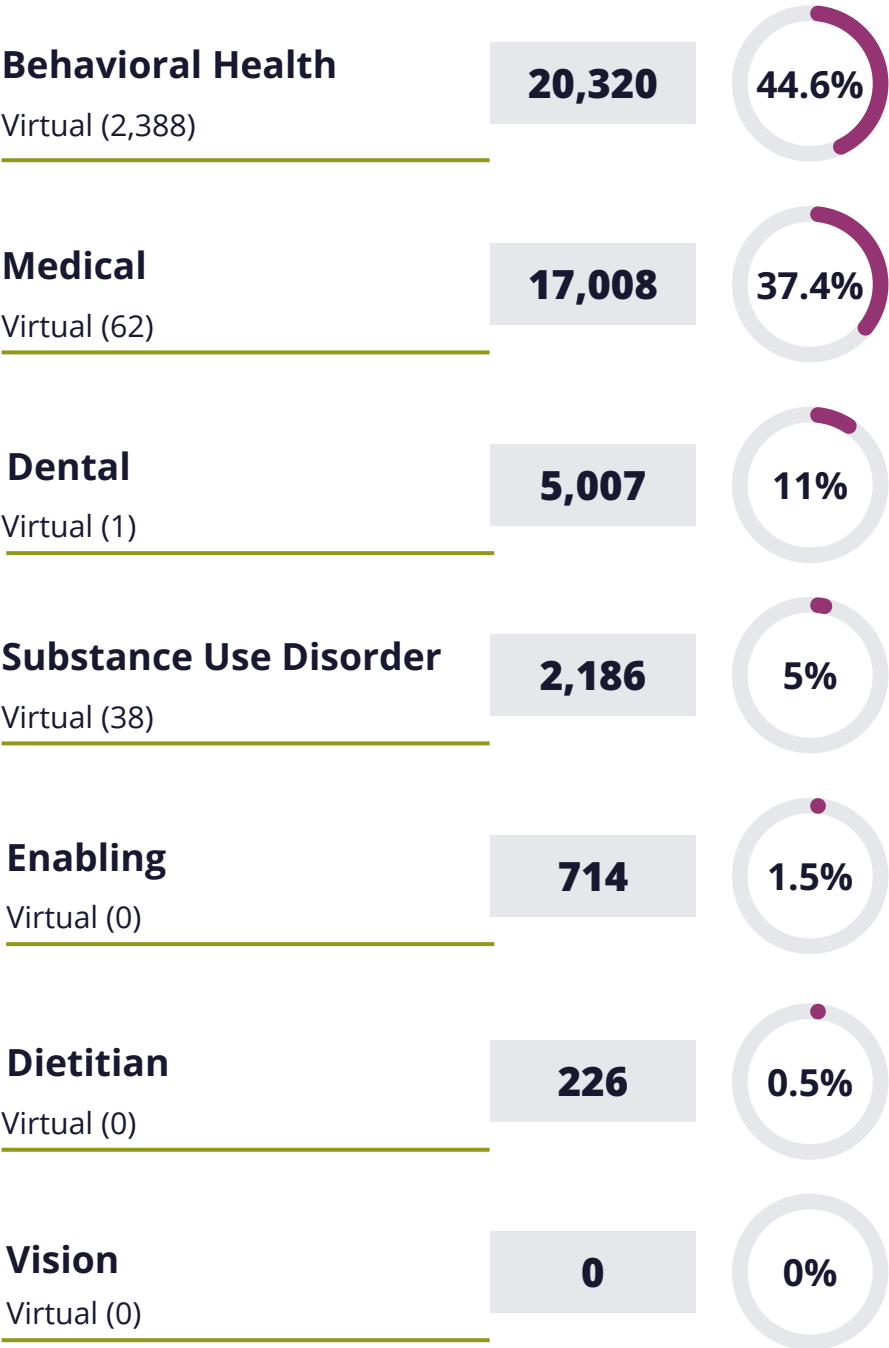
According to County Health Rankings (2022), the counties we serve are among the least healthy counties in the state of Iowa for health outcomes and factors (lowest quartile). Multiple economic factors impact the communities we serve, resulting in poverty rates soaring above the state average. Infinity Health, formerly known as Community Health Centers of Southern Iowa, is a community-based organization and was established in 2005 to serve the needs of the uninsured and underinsured populations in rural Iowa regardless of their ability to pay.

Since 2005, Infinity Health has expanded its services to include behavioral health, medical, dental and pharmacy and serves 11 counties within southern Iowa and northern Missouri. Infinity Health is a Federally Qualified Health Center (FQHC) and is the only FQHC in the state of Iowa that has also received the designation of being a Community Mental Health Center that we are aware of. In addition, Infinity Health submitted attestation to become a Certified Community Behavioral Health Clinic.



SERVING OUR COMMUNITY

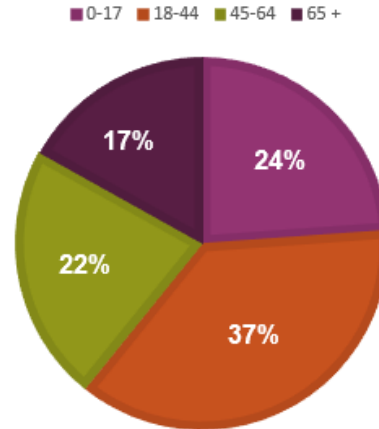
In 2021, Infinity Health served 9,716 patients equating to 45,461 clinic visits and 2,489 virtual visits as detailed below:



PATIENT CHARACTERISTICS

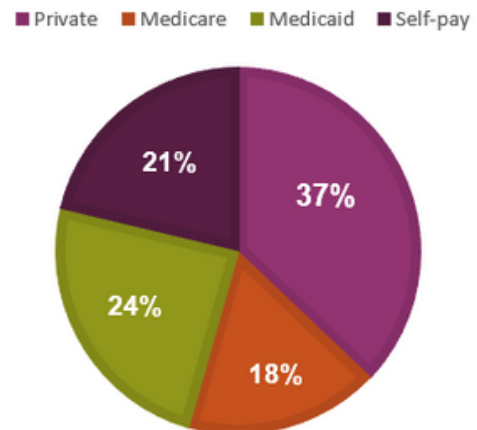
Patient Ages

0-17	2,319
18-44	3,588
45-64	2,168
65 +	1,641



Payor Mix

Private	2,744
Medicare	1,281
Medicaid	1,798
Self-pay	1,574



Patients by Race and Hispanic or Latino/a Ethnicity

Native Hawaiian/Other Pacific Islander	12
American Indian/Alaska Native	34
Black/African American	86
White/Hispanic or Latino	106
More than one race	303
Unreported/Refused to report	987
White/Non Hispanic or Latino	8,165



IMPROVING PATIENT HEALTH

92%

92% of pregnant patients had a prenatal visit during the first trimester.

86%

86% of patients who are tobacco users received counseling to quit tobacco use.

80%

80% of adults with ischemic vascular disease received aspirin or antithrombotic therapy.

76%

76% of adults with hypertension have their blood pressure under control.

75%

75% of adults are prescribed a statin or are on statin therapy.



Community Impact



They are only a phone call away if need help or answers to any questions. They are a great resource for any situation you may need! Very glad to have them here."

-Kristin Wise

COMMUNITY PARTNERSHIPS

Infinity Health collaborates with community partners such as hospitals, specialists, social services, education, local government, and businesses to ensure our patients receive the health and supportive services they deserve. We continue to expand and enhance our relationships to leverage limited resources that will meet the needs of the communities we serve. The community partnerships are critical in helping our patients gain access to additional resources that can help our patients' overall well-being.

Healthcare Courtesy Van

Infinity Health continues to partner with Decatur County Hospital (DCH) and Decatur County Public Health (DCPH) to provide free transportation for patients who reside in Decatur County. The courtesy van transports patients between their homes and healthcare appointments at Infinity Health's Lamoni and Leon locations, DCH, and DCPH.



Student Physicals

Each year, Infinity Health collaborates with Decatur County schools to provide physicals for students.

Sponsorships

Infinity Health sponsors sports teams, school events, and community events throughout our service area.

Kids First

Infinity Health's CEO, Samantha Cannon, serves on the Kids First Community Board, which provides funding and support for early childhood and school providers in several counties that Infinity Health serves.



Decatur County Board of Health

Dr. Nathan Allen serves on the Decatur County Board of Health. Infinity Health is also represented on the Decatur Advisory Board.



Donations

Infinity Health and our team members make numerous contributions throughout the year to our local food pantries and schools. Our organization has also supported several community fundraisers, including those for Lucas County Child Abuse Prevention Council.



Student Scholarships

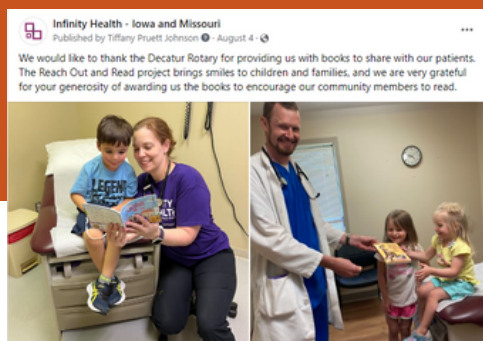
Infinity Health supports a scholarship program for high school seniors. One student in each of the 11 counties in our service area is eligible to receive a \$1,000 scholarship. Students are selected based on extracurricular activities, academics, and need, and must also be pursuing a health-related career.



COMMUNITY SUPPORT



We are humbled by the love and support of our community members. Our community came together to help us get our Tiny Clinic set up. We also appreciate the donations and grants that were awarded to us. With their continued help and support we can ensure our patients have access to the care they deserve.



Doug van Houwelingen at Southern Iowa Wholesale for renting us a trailer to store our items while repairing damage from the flood at our Leon office.



Richard Erke at Decatur County Conservation for lending us an AED when we experienced our flood at our Leon facility.



West View Acres Care Center for being flexible with their schedule when we experienced a water main break in Leon.



Cindy Thiel from Christ the Servant Lutheran Church Serving Group for donating weight blankets for our patients.

HIGHLIGHTS

Infinity Health Rebrand

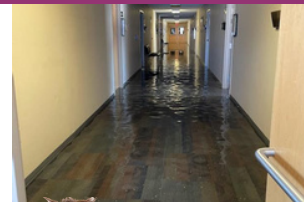


January 1st kicked off our name change from Community Health Centers of Southern Iowa to Infinity Health to encompass all that we do and who we are.

Sites and Services Expansions

Despite the challenges Infinity Health experienced with the flood on January 2, 2022 in the Leon facility, Infinity Health continued to respond to the growing needs of the communities we serve by expanding services in many locations. Team members were dispersed to other locations and all quickly jumped into action to continue to provide care to our patients. The expansions included:

- Ensuring the community received continued care and by quickly setting up the Tiny Clinic to care for our medical patients.
- Partnering with Mt Ayr Community Schools to providing dental services bi-weekly beginning September 6, 2022 at the Mt Ayr Elementary every other Tuesday.
- Identifying a need for pharmacy services on Wednesday's in Lamoni, Iowa and expanded pharmacy delivery services to meet the needs of the community beginning in July 2022.
- Building strong relationships with Lucas county Hospital, Ringgold County Hospital, Pella Regional Health Center and Knoxville Area Community Hospital to expand our Access Center services to their patients.



- Expanding our CSCBS program in the South-Central Behavioral Health Region by providing services to Appanoose, Davis, Wapello and Mahaska counties. Additionally, we were approved for two more vehicles and will utilize them in our Knoxville and Albia locations.
- Extending our Access Center Mobile Response services in Appanoose county.

National Association of Community Health Center's Cancer Transformation Project

MAKING A DIFFERENCE

COMMUNITY IMPACT



Infinity Health participated in National Association of Community Health Centers' (NACHC) Cancer Transformation Project with seven other health centers. The project resulted in significant improvement in diabetes control within the communities amounting to a 46% improvement.

Infinity Health Services Awareness



Becky Shelton and Tammy Heintz bring awareness of the benefits and services offered by Infinity Health's Access Center.

Governor Kim Reynolds signs proclamation for National Health Center Week



Thank you to Governor Kim Reynolds for signing a proclamation for National Health Center Week! Thank you for recognizing the important role that health centers play in our communities. We appreciate your support! #NHCW2022 #ValueCHCs

Decatur County Pheasants Forever



We were a hole sponsor in support of the Decatur County Pheasants Forever! Thank you for the opportunity to provide community support!

National Health Center Week



Infinity Health participated in National Health Center Week in August. During this time, we served 1,216 community members collectively. Nearly all of our sites hit new records on number of community members served.



We were happy to serve our first responders lunch during our NHCW.



John Hollinrake with Senator Ernst's office visited our locations in support of National Health Centers Week.



On August 11th we celebrated Shirley Kessel with a service award at our Lamoni location. Shirley recently retired from the Board Chair position with Infinity Health of 17 years and has made a significant impact in our community. Thank you, Shirley, for your dedication to our communities!

2022 Infinity Health Scholarship Winners



Every year we offer a \$1,000 scholarship to students in each of the counties that are in our service area. This scholarship goes to a student who is entering a college or technical training program in the accredited health career field.

Appanoose:
Annika Lechtenburg

Harrison:
Kealy Hulett

Ringgold:
Madalynn Stewart

Clarke:
Hannah Wisniewski

Marion:
Marie Wilt

Union:
Hannah Dryden

Decatur:
Lauren Martin

Mercer:
Rebecca Kile

Wayne:
Skye Mitteness

Lucas:
Milana Gogan

Monroe:
Taylor Luce

Wellness Services



- We provided a free lipid clinic with blood pressure check on February 23 at our Lamoni clinic.
- Each year, Infinity Health collaborates with Decatur County schools to provide physicals for students.

Community Impact



"I have been there for all the clinics and they are one of the best in their practice... they are great at making a person feel welcome."

- Brandy White

HEALTH AWARENESS ACTIVITIES & EVENTS

Infinity Health aims to meet the needs of the communities we serve not only through our services, but also through supporting community events. We participated in numerous community activities and are active members of Chambers of Commerce, Rotary Clubs, Community Coffee networking groups and more. Additionally, this year we were happy to participate in community activities as events started opening back up since COVID-19.

**Child Abuse Awareness
Blue Sunglasses Donation to
Osceola Parents As Teachers
(PAT) Program**



**Child Abuse
Awareness
Centerville, IA**



**Decatur County Fair
Staying Hydrated**



**Dress in Blue Day Colorectal
Cancer Awareness Mar 4th**



In the Community*



4,550
Contacts



100
Events

*Estimated

WE ARE INFINITY HEALTH

Infinity Health strives for a culture of excellence. A critical part of our culture is showing our team members how much they are appreciated through our internal and external engaging events. This year, we invited our team members and their families to Adventureland and the Harvest Barn. Additionally, our team members toured each of our facilities, had our annual training and development at our All Staff event, and participated in multiple rebranding videos and interviews.

All Staff



Infinity Health Bus Tour



Adventureland



Team Member Impact



*"I love working at
Infinity Health
because I get to
work with a great
group of people."*

- Joyce Meyers

OUR SERVICES AND PROVIDERS

Medical

Infinity Health Health is an accredited Level 3 Patient Centered Medical Home that provides primary and preventive health care, including:

- Screenings - cancer, communicable disease, cholesterol and lead
- Diagnostic lab and radiology
- Voluntary family planning
- Immunizations
- Well-child services
- Gynecological care
- Obstetrical care by referral
- Care coordination
- Chronic care management
- Tobacco cessation
- 3D mammography
- Hormone replacement therapy
- Sports medicine
- Pharmaceutical services
- Case management
- Health education
- Diabetic education
- Foot clinic
- Weight management consultation
- DOT physicals



Terrilee Jackel, ARNP,
FNP-BC
Medical Director



Nathan Allen, DO



Andrew Sullivan, PA-C



Elizabeth Brant, ARNP



Eugene Yoder, ARNP



Michael Black, ARNP



Jordan McCloney, ARNP



Katie Routh, Dietician

Dental

Infinity Health provides comprehensive dental services, including:

- Cleanings
- Sealants
- Radiographs
- Extractions
- Restorations
- Root canals
- Crowns
- Preventive Exams



Patricia Elmer, RDH
Dental Department
Director



Jacob Hopper, DDS



Jessica Stark, DDS



Brittany Schaeffer, RDH



Nicole Kost, RDH

Pharmacy

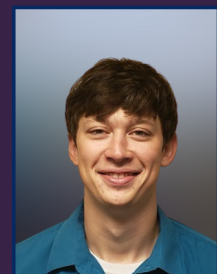
Infinity Health offers in-house pharmacy services at the Leon facility. We continue to offer delivery to Lamoni and Leon, as well as mail order services and drive-up pharmacy services. We also offer 340B Drug Discount Program pricing.



Adam Dosch, Pharm D.,
Pharmacy Director



Ryan Banks, Pharm D.



Matt Craig, Pharm D.

Behavioral Health Providers

Infinity Health provides a wide range of behavioral health services, including:

- Individual and family therapy
- Parent/child interaction therapy
- Preventative and holistic healthcare
- Psychiatric and psychological evaluations
- DOT substance abuse evaluations
- Substance abuse and outpatient treatment
- Telemedicine
- Medication Management



Danielle O'Brien-Day,
LMHC, CRC
Behavior Health Director



Regina Lassabe, LMHC
Assistant Behavior Health
Director



Hiedi Lane, ARNP,
FNP-BC, PMHNP-BC,
Psych Program Director



Andrew Potts,
PMHNP



Caysi Porter,
LISW



Chelsey Joiner,
CADC



Daniell Peterson,
CADC



Deborah Anderson,
RN, LMSW, IADC, SAP



Dennis Hartman,
CADC



Evelyn Conrad,
LISW



Jena Ellerhoff,
PMHNP



Jennifer Spoerl, ARNP,
FNP-BCPMHNP



John Young, MS,
LMHC, RPT



Kacey Courtney



Katrina Griffith



Kayla Herren,
PMHNP



Kevin Comer,
LMSW



Lauren Guilkey,
PLPC



Lisa Parks,
LMFT



Rachel Pobanz-
Bushong,
Psy. D.



Richard Davenport,
LMHC, LMSW



Stacy Tallman,
LMSW



Sandy Marcus,
PMHNP



Tonya Gordon,
LMHC



Hiedi Lane, ARNP,
FNP-BC, PMHNP-BC,
Psych. Program
Director



Sandy Marcus,
PMHNP

Access Center Providers

FINANCIAL POSITION

As of November 30, 2021

Balance Sheet

Assets		
	Current Assets	\$3,642,703
	Investment in Joint Venture	474,739
	Property and Equipment Net	6,027,379
	Total Assets	10,144,821
Liabilities		
	Short Term Liabilities	1,446,960
	Long Term Liabilities	193,776
	Total Liabilities	1,640,736
Net Assets		
	Without Donor Restrictions	8,502,130
	With Donor Restrictions	1,955
	Total Net Assets	8,504,085
	Total Liabilities and Net Assets	\$10,144,821

Revenues and Expenses for the Year Ended November 30, 2021

Revenue and Other Support		
	Patient Service Revenue	\$10,020,542
	Pharmacy Income	556,878
	Total Grants	3,899,833
	Contributions	629,599
	Other Income	359,602
	Net Assets Released from Restriction	79,100
	Total Revenue	15,545,554
Expenses		
	Health Care Services	11,755,369
	General and Administrative	3,267,209
	Total Expenses	15,022,578
	Operating Income	522,976
Other Income		24,038
Net Assets Released From Restriction		(79,100)
	Change In Net Assets	\$467,914

OUR LOCATIONS

Iowa

Albia - Monroe County

117 S. Main Street, Albia, Iowa 52531
Services: Behavioral

Centerville - Appanoose County

221 E. State Street, Centerville, Iowa 52544
Services: Behavioral

Chariton - Lucas County

1711 Osceola Avenue, Chariton, Iowa 50049
Services: Behavioral

Corydon - Wayne County

102-104 N. Franklin Street, Corydon, Iowa 50060
Services: Behavioral

Knoxville - Marion County

1504 N. Lincoln Street, Knoxville, Iowa 50138
Services: Behavioral

Lamoni - Decatur County

802 E. Ackerly Street, Lamoni, Iowa 50140
Services: Medical, Behavioral

Leon - Decatur County

302 NE 14th Street, Leon, Iowa 50144
Services: Medical, Behavioral, Dental, Vision, Pharmacy, Mammography

Mount Ayr - Ringgold County

119 S. Fillmore Street, Mount Ayr, Iowa 50854
Services: Behavioral

Osceola - Clarke County

219 W. Washington Street, Osceola, Iowa 50213
Services: Outpatient, Subacute, Crisis Stabilization, Peer Support

Missouri

Bethany - Harrison County

Harrison County Community Hospital
2600 Miller Street, Bethany, Missouri 64424
Services: Behavioral

Princeton - Mercer County

606 W. Main, Princeton, Missouri 64673
Services: Behavioral



an iowahealth⁺ partner



www.weareinfinityhealth.org