



# INFINITY HEALTH

## 2023 Annual Report



[www.weareinfinityhealth.org](http://www.weareinfinityhealth.org)

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# LETTER

## To Our Community

Dear Friends and Supporters,

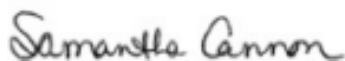
In 2023 Infinity Health moved from Nextgen to EPIC, our new digital electronic health record system. Sean Saxton and his amazing team not only made this transition smooth and seamless but did so while also maintaining their regular workload. This move helps us to better communicate with patients, other providers and insurance to better serve our patients in a timely manner.

In February of 2023 Infinity Health opened a new dental clinic in Mount Ayr to better serve the needs of that community. The Infinity Health team had been providing hygiene services to the local schools in Ringgold County, we were excited to provide an actual space so that the entire community could be served. The Osceola dental clinic location also saw growth in 2023 and was able to expand in March to their own building on the square.

In 2022, Infinity Health served 9,491 patients equating to 44,126 clinic visits and 2,832 virtual visits. We were able to serve the entire gamut in the community from those with insurance to those without insurance, those on Medicaid and Medicare.

In March of 2023 we expanded our Pharmacy services to include delivery in Decatur County while still offering pick up and mail delivery services to better serve all in the way they find most convenient. We also still offer, in partnership with the Decatur County Hospital and Decatur Public Health, a courtesy van for patients within Decatur County who do not have transportation to be able to get to medical appointments.

**Your health. Our purpose. No limits.**



**Samantha Cannon,**  
**Chief Executive Officer**

# OUR LEADERSHIP

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**Samantha  
Cannon**

**Chief Executive  
Officer**



**Michelle  
Leonard**

**Chief Finance  
Officer**



**Andi  
Masters**

**Chief Operating  
Officer**



**Janeen  
Eddy**

**Director of Quality  
and Efficiency**



**Danielle  
O'Brien-Day**

**Behavioral Health  
Director**



**Kyle  
Ahlenstorf**

**2024 Chief  
Executive Officer**



an iowahealth<sup>+</sup> partner

# BOARD OF DIRECTORS

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Marvin McCann, Board Chair

Shirley Kessel, Vice Chair

Mary Frisbie, Treasurer

Dr. William Morain, Board Secretary

Pam Burlin, At-Large Board Member

Brenda Fry, Board Member

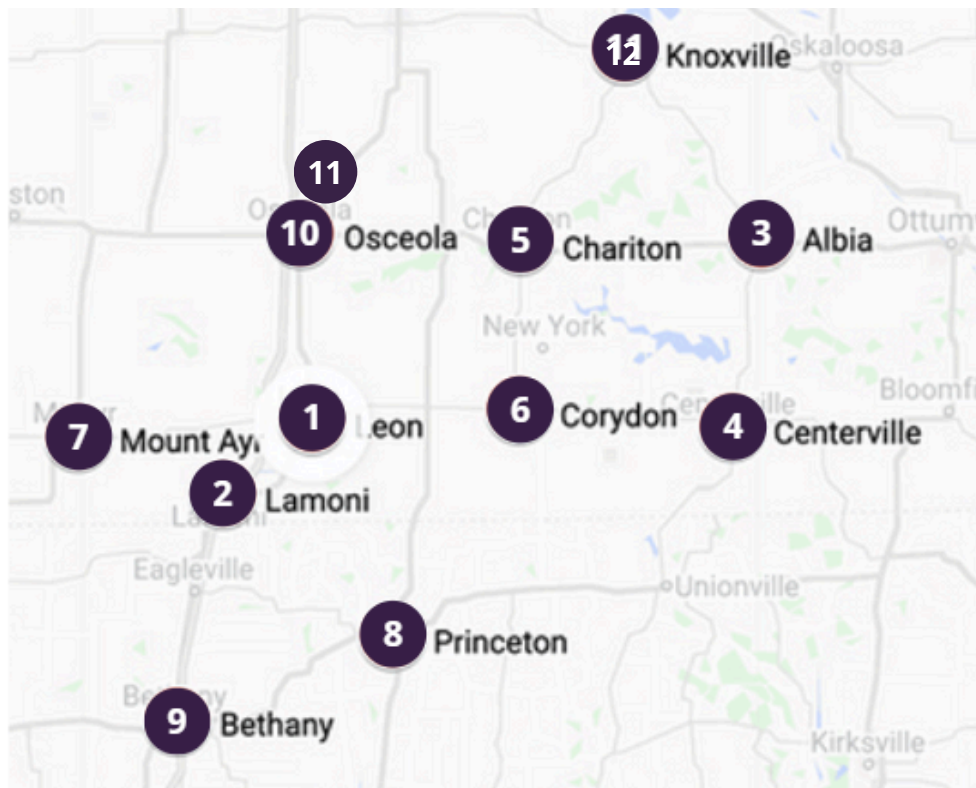
Alan Wilson, Board Member

Tanya Coffelt, Board Member

William Weaver, Board Member

# ABOUT US

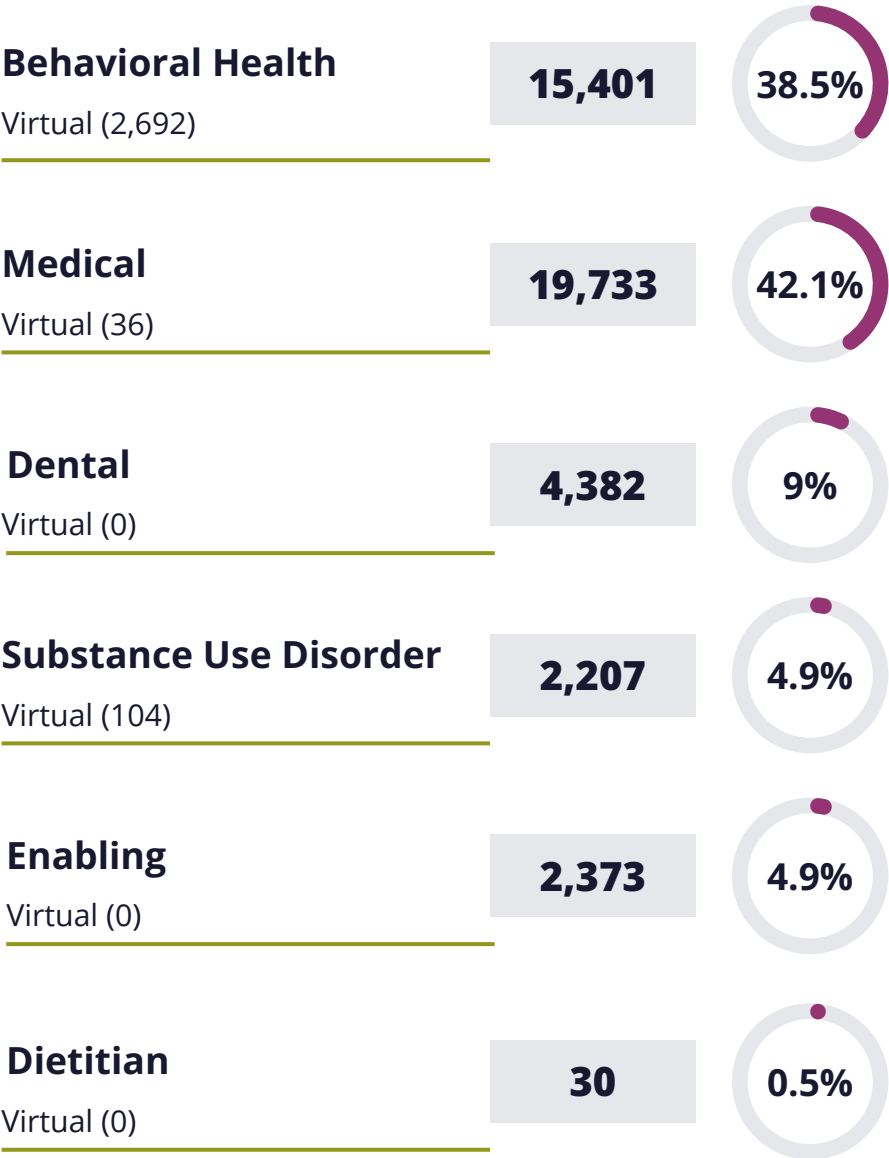
Infinity Health proudly serves eleven counties within southern Iowa and northern Missouri providing a wide variety of services including medical, dental, behavioral health including medication management and substance use therapy, lab/radiology, mammography, and pharmacy. Infinity Health is a Federally Qualified Health Center (FQHC) and is the only FQHC in the state of Iowa that has also received the designation of being a Community Mental Health Center. Infinity Health employs over 120 people in these counties and served 9,491 patients in 2022.





# SERVING OUR COMMUNITY

In 2023, Infinity Health served 9,491 patients equating to 44,126 clinic visits and 2,832 virtual visits as detailed below:

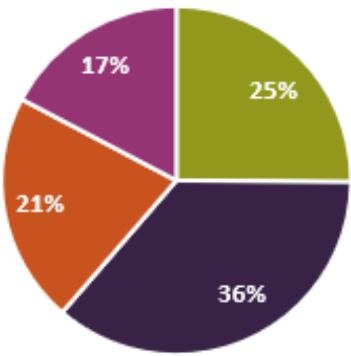


# PATIENT CHARACTERISTICS

## Patient Ages

0-17 - 2386  
18-44 - 3435  
45-64 - 2030  
65+ 1640

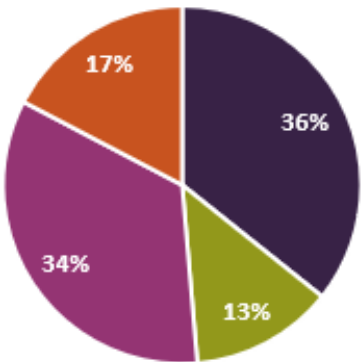
■ 0-17 ■ 18-44 ■ 45-64 ■ 65 +



## Payor Mix

Self Pay - 1644  
Medicaid - 3230  
Medicare - 1227  
Private - 3390

■ Private ■ Medicare ■ Medicaid ■ Self-Pay



## Patients by Race and Ethnicity

Native Hawaiian/Other Pacific Islander	14
Asian	31
Black/African American	108
American Indian/ Alaska Native	26
More than one race	332
Unreported/ Chose not to disclose	1073
White	7907

■ Native Hawaiian/Other Pacific Islander ■ Asian  
■ Black/African American ■ American Indian/ Alaska Native  
■ More than one race ■ Unreported/ Chose not to disclose  
■ White



# IMPROVING PATIENT HEALTH



82% of patients who are tobacco users received counseling to quit tobacco use.



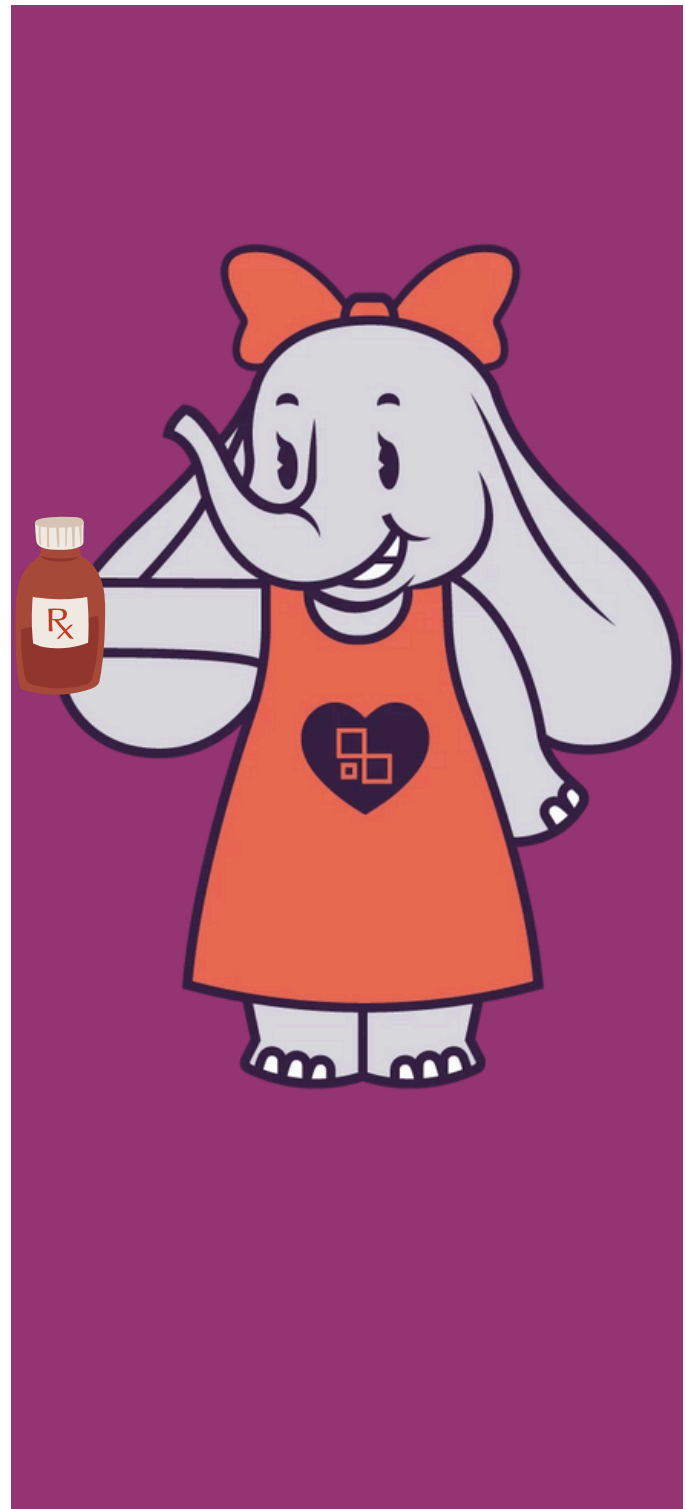
79% of adults with ischemic vascular disease received aspirin or antithrombotic therapy.



78% of adults with hypertension have their blood pressure under control.



71% of adults who are at high risk for heart disease are prescribed a statin or are on statin therapy.



# COMMUNITY PARTNERSHIPS



## Prescription Delivery

Infinity Health Pharmacy offers free prescription delivery throughout Decatur County. Deliveries are made Monday through Friday and are available upon request. For Infinity Health Pharmacy patients who reside outside of Decatur county, we can mail prescriptions to the home, again at no cost to the patient. ~Adam Dosch~

## Sponsorships

Infinity Health sponsors sports teams, school events, and community events throughout our service area. We also partner with each county's chamber of commerce, local businesses, and other community members to support the community we serve as a whole.

## Grassroots

Michele Beck with Senator Joni Ernst's office pictured above with CEO Samantha Cannon visiting our Albia office September 21st, 2023. Samantha had the opportunity to highlight the services we offer in Albia and surrounding communities.

## Community Service

Infinity Health is represented on multiple community boards and committees throughout our service area to include but not limited to: Decatur County Development Corporation, Lamoni Development Corporation, South Central Iowa Community Action Program, Policy Council, numerous rotaries, and Chambers of Commerce. Athena Porter serves on the Kids First Community Board, Dr. Nathan Allen serves on the Decatur County Board of Health. Each member of Infinity Health serves the community in a different way but all with the same goal of strengthening our partnership with those within the communities we live in and serve.



## Donations

Infinity Health and our team members make numerous contributions throughout the year to our local food pantries and schools. Our organization has also supported several community fundraisers, including those for Lucas County Child Abuse Prevention Council.



## Student Scholarships

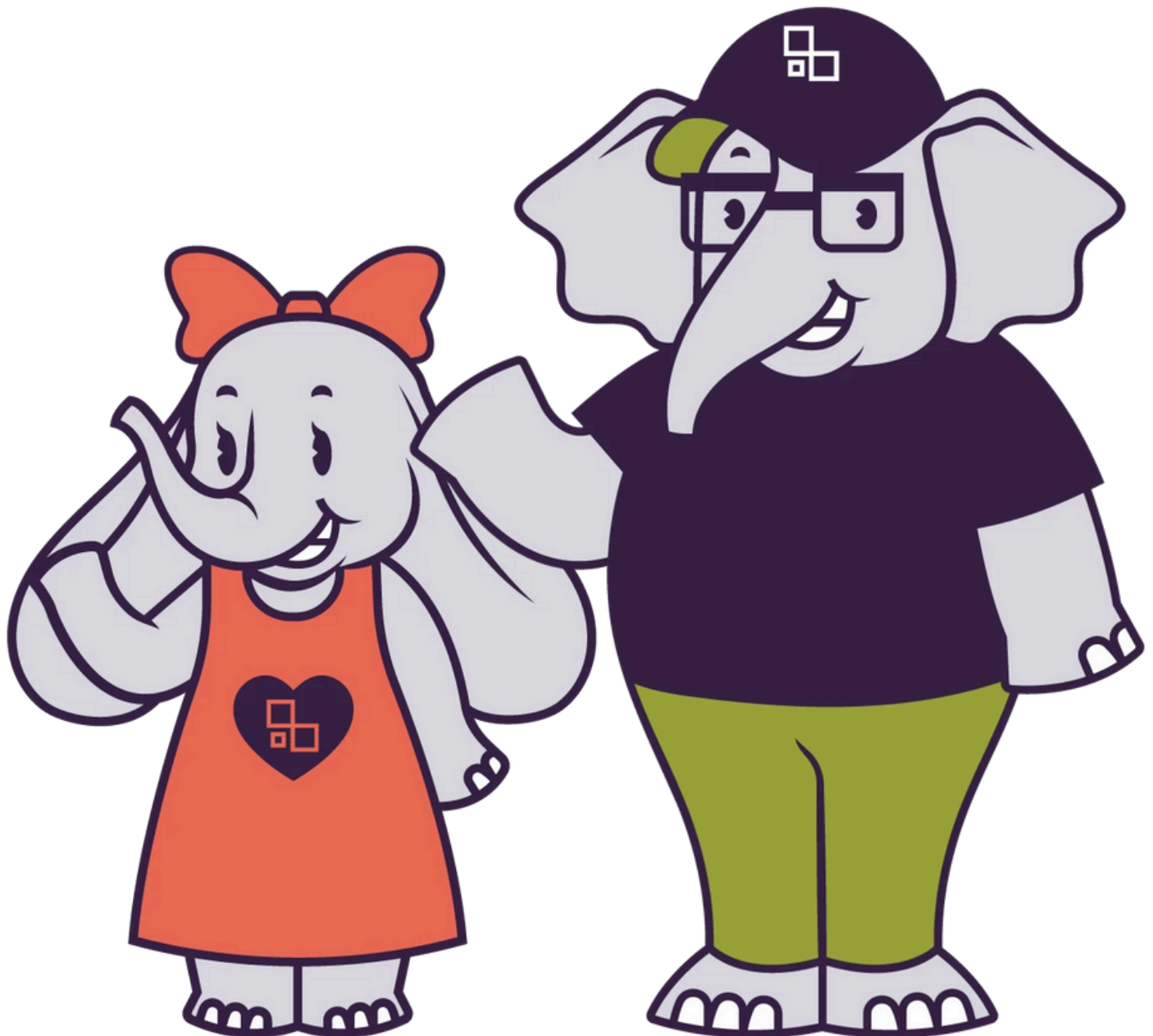
Pictured right is Drew Elher, a recipient of an Infinity Health scholarship awarded to 11 high school seniors. One student in each of the 11 counties in our service area is eligible to receive a \$1,000 scholarship. Students are selected based on extracurricular activities, academics, and need, and must also be pursuing a health-related career.





## In 2024 Infinity Health will introduce Fin and Tee!

The mascots will appear at special events, ball games, and parades. These lovable creatures will help us to subdue anxiety in young patients and possibly even bring joy to our older patients as well!



## CCBHC Awarded in 6 Counties!

Infinity Health was selected in six counties by the Iowa Health and Human Services as their Certified Community Behavioral Health Clinic (CCBHC) awardees, and CCBHCs are specially designed clinics modeled to comprehensively and collaboratively address patient needs relating to mental health and substance use disorders. On March 16, the Substance Abuse and Mental Health Services Administration (SAMHSA) announced that Iowa was one of 15 states awarded a one-year, \$1 million planning grant to support the design and implementation of an Iowa-specific Certified Community Behavioral Health Clinic (CCBHC) program.

CCBHCs are specially designed clinics that provide a comprehensive range of mental health and substance use services. CCBHCs serve anyone who walks through their doors, regardless of diagnosis or insurance status. CCBHCs must meet certification criteria and must provide or coordinate nine core services, including:

- Crisis mental health services including 24-hour mobile crisis teams, emergency crisis intervention, and crisis stabilization
- Screening, assessment, and diagnosis including risk assessment
- Patient-Centered treatment planning or similar processes, including risk assessment and crisis planning
- Outpatient mental health and substance use services
- Outpatient clinic primary care screening and monitoring of key health indicators and health risk
- Targeted case management
- Psychiatric rehabilitation services
- Peer support, counseling services, and family support services
- Intensive community-based mental health care for members of the armed forces & veterans

Credit: HHS.iowa.gov website

# HIGHLIGHTS

## Danielle O'Brien-Day awarded the IPCA's 2024 "Outstanding Provider Award"!



The Outstanding Provider Award recognizes a distinguished provider who exemplifies excellence in clinical practice and demonstrates a dedication to the health center mission and to the patients they serve.

## KUDOS IN 2023

**GO  
TEAM**

"Our lab staff works hard to make sure our patients are taken care of in a timely manner. They have transitioned to Epic quite gracefully and they always go above and beyond to not only care for our patients but each other!"

~Holly Steele ~

**GO  
TEAM**



"I am extremely proud of Kayla, Michael, Josh and the entire Core Team for the successful move from Nextgen to EPIC, our new digital electronic health record system. The group has gone above and beyond on several occasions and continue to show grace under pressure.

We really do have an EPIC staff."

~ Sean Saxton-



The new dental location in Osceola opened May 31, 2023 to better serve Clarke County and surrounding counties by offering kid friendly services that do not require nonvaccine during dental procedures.



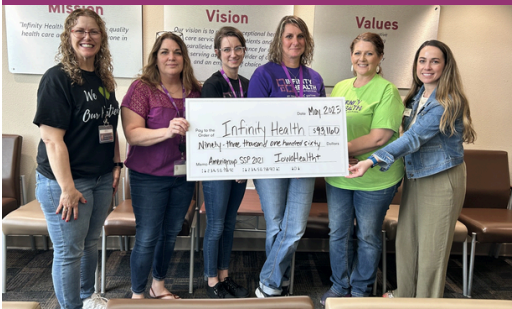
The new dental location in Mt Ayr opened in February providing a full service dental location to an underserved community!

### Iowa's Healthiest State Walk



Iowa's Healthiest State Annual walk in Leon with Decatur County Public Health! One of the many times throughout the year that we partner with other departments to promote health and wellness!

### Infinity Health Earns Shared Savings for Lowering Total Cost of Care for Medicaid Patients



Through a partnership with Amerigroup Iowa, IowaHealth+ has earned over \$3 million in shared savings for providing quality healthcare services to Iowa's Medicaid population during 2021. Infinity Health is a member of IowaHealth+ and earned a share of these savings to reinvest in patient care.

### Local, state and federal partnerships



CEO Samantha Cannon joined Peoples Community Health Clinic, River Hills Community Health Center, and the Primary Care Association (PCA) to advocate for health center financial needs. As Congress negotiates federal funding, advocacy is more important than ever!

### Continued partnership with DCPH



Infinity Health donated to the Decatur County Public Health's school supply drive! We love being able to contribute to our communities! Thank you to DCPH for sponsoring this drive!



### National Health Center Week



Infinity Health continues the tradition of participating in National Health Center Week in August by providing meals to the communities we serve!



Adam with Senator Eric Schmitt's office and Shea with Congressman Sam Graves' office visited our Princeton location during National Health Center Week!



Representative Austin Harris visiting our Albion office during National Health Center Week!



Our Administration take a break from serving in the office to serving staff and community members lunch!



## 2023 Infinity Health Scholarship Winners

Every year we offer a \$1,000 scholarship to students in each of the counties that are in our service area. This scholarship goes to a student who is entering a college or technical training program in the accredited health career field.

**Clarke:**  
Gracee Courtney

**Appanoose:**  
Abbie Cisier

**Monroe:**  
Arbjola Maksuti

**Decatur:**  
Layni Masters

**Wayne:**  
Zoey Hackathorn



**Lucas:**  
Peyton Ruble

**Union:**  
Hailee Schultz

**Ringgold:**  
Drew Ehlen

**Marion:**  
Julian Bacon

**Harrison:**  
Katelyn Briggs

**Mercer:**  
Megan Spencer

## Wellness Services



Infinity Health collaborates with Decatur County schools to provide physicals for students. Providers completed 27 sports physicals in Lamoni and 70 in Leon in 2023 alone!

# ACTIVITIES & EVENTS

Infinity Health employs 120 residents of Iowa and Missouri and exists meet the needs of the rural communities we serve, who are often under or uninsured, by providing great medical, dental, prescription and behavioral health services. We also do this by supporting community events and by being active members of Chambers of Commerce, Rotary Clubs, Community Coffee networking groups and more.

## In the Community\*



**12,488**  
Contacts



**170**  
Events

\*Estimated

## Breast Cancer Awareness Month!





# WE ARE INFINITY HEALTH

## Annual All Staff Meeting



## Infinity Health Blood Drive





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# Team Member Impact



*"I love working for Infinity Health because of the people that work there. We spend so much time with our coworkers, so having a really great team is important. The people at Infinity Health are there to support you in any way they can, and there are so many people I consider friends!"*

*- Athena Porter*



# OUR SERVICES AND PROVIDERS

## Medical

Infinity Health Health is an accredited Level 3 Patient Centered Medical Home that provides primary and preventive health care, including:

- Screenings - cancer, communicable disease, cholesterol and lead
- Diagnostic lab and radiology
- Voluntary family planning
- Immunizations
- Well-child services
- Gynecological care
- Obstetrical care by referral
- Care coordination
- Chronic care management
- Tobacco cessation
- 3D mammography
- Hormone replacement therapy
- Sports medicine
- Pharmaceutical services
- Case management
- Health education
- Diabetic education
- Foot clinic
- Weight management consultation
- DOT physicals



Dr. Wendy Fluegel,  
MD - Medical Director



Nathan Allen, DO



Andrew Sullivan, PA-C



Elizabeth Brant, ARNP



Eugene Yoder, ARNP



Michael Black, ARNP



Jordan McCloney, ARNP



Terrilee Jackel, ARNP,  
FNP-BC



## Dental

Infinity Health provides comprehensive dental services, including:

- Cleanings
- Sealants
- Radiographs
- Extractions
- Restorations
- Root canals
- Crowns
- Preventive Exams



Jacob Hopper  
DDS



Dr. Allison Schollmeyer  
DDS



Dr. Rodney Gold  
DDS



Brittany Schaeffer, RDH



Nicole Kost, RDH

## Pharmacy

Infinity Health offers in-house pharmacy services at the Leon facility. We continue to offer delivery to Lamoni and Leon, as well as mail order services and drive-up pharmacy services. We also offer 340B Drug Discount Program pricing, and a clinical pharmacist for clinical pharmacy review.



Adam Dosch, Pharm D.,  
Pharmacy Director



Ryan Banks, Pharm D.



Matt Craig, Pharm D.

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# Team Member Impact



*A patient hadn't been in the clinic in several months, so I called him to get him scheduled with a provider. He was so relieved and happy because he hadn't heard from the clinic in a while, and he needed to have surgery on his prostate. He started to get a little emotional because at some point he'd forgotten the name of the clinic, and didn't know who to call. He was able to have a follow-up that same day with Dr. Allen, and he's going to have his surgery.*

**How Johnathan is helping  
our community**

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# Team Member Impact



My favorite things about being a dentist at Infinity Health are being able to give people confidence in their smile again, serving the underserved, and helping resolve acute pain.

Allison Schollmeyer  
DDS

## Behavioral Health Providers

Infinity Health provides a wide range of behavioral health services, including:

- Individual and family therapy
- Parent/child interaction therapy
- Preventative and holistic healthcare
- Psychiatric evaluations
- Telehealth therapy via zoom
- DOT substance abuse evaluations
- Substance abuse and outpatient treatment
- Telemedicine
- Medication Management



Danielle O'Brien-Day,  
LMHC, CRC  
Behavior Health Director



Regina Lassabe, LMHC  
Assistant Behavior Health  
Director



Dennis Hartman,  
CADC  
Substance Use  
Program Director



Sandy Marcus,  
PMHNP  
Psychiatric Program Director



Deborah Anderson,  
RN, LMSW, IADC, SAP



Sierra Walker  
tLMHC



Aneka Spencer  
LCSW



Daniell Peterson,  
CADC



Kylie Kent  
LMSW



Jena Ellerhoff,  
PMHNP



Evelyn Conrad,  
LISW



Desiree Bridges  
LCSW





Jennifer Spoerl, ARNP,  
FNP-BCPMHNP



John Young, MS,  
LMHC, RPT



Kacey Courtney  
tLMHC



Lauren Guilkey,  
PLPC



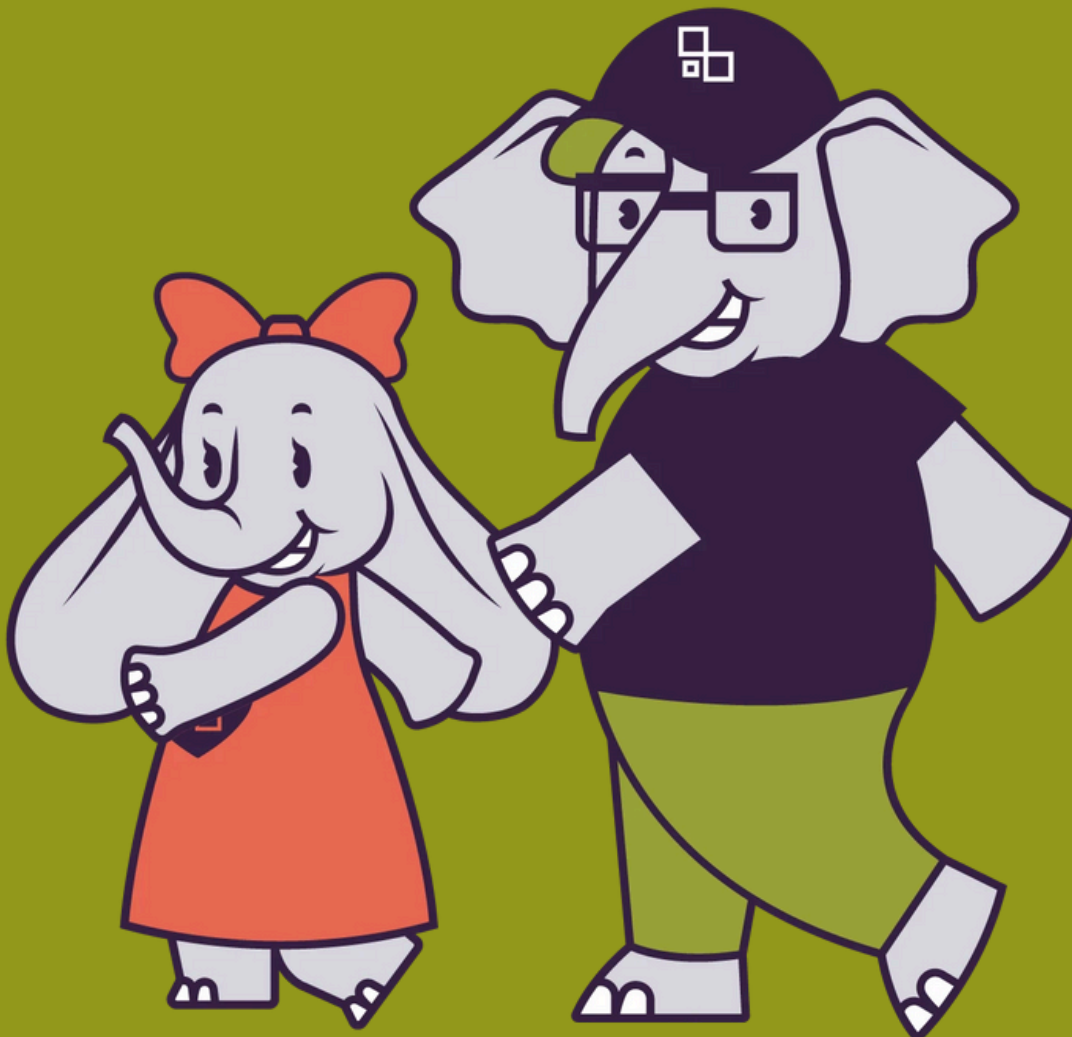
Richard Davenport,  
LMHC, LMSW



Kevin Comer,  
LMSW



Stacy Tallman,  
LMSW



# FINANCIAL POSITION

As of November 30, 2022

## Balance Sheet

<b>Assets</b>		
	Current Assets	\$4,090,630
	Investment in Joint Venture	622,652
	Property and Equipment Net	6,522,861
	Total Assets	<u>10,144,821</u>
<b>Liabilities</b>		
	Short Term Liabilities	1,446,960
	Long Term Liabilities	193,776
	Total Liabilities	<u>1,640,736</u>
<b>Net Assets</b>		
	Without Donor Restrictions	8,502,130
	With Donor Restrictions	1,955
	Total Net Assets	<u>9,025,843</u>
	Total Liabilities and Net Assets	<u>\$11,236,143 1</u>

## Revenues and Expenses for the Year Ended November 30, 2021

<b>Revenue and Other Support</b>		
	Patient Service Revenue	\$7,534,724
	Pharmacy Income	2,764,864
	Total Grants	4,161,785
	Contributions	631,649
	Other Income	293,719
	Net Assets Released from Restriction	
	Total Revenue	<u>15,386,741</u>
<b>Expenses</b>		
	Health Care Services	112,340,362
	General and Administrative	3,657,691
	Total Expenses	<u>15,998,053</u>
	Operating Income	(611,312)
<b>Other Income</b>		<u>1,133,070</u>
<b>Net Assets Released From Restriction</b>		
	Change In Net Assets	\$521,758

# OUR LOCATIONS

## Iowa

### Albia - Monroe County

117 S. Main Street, Albia, Iowa 52531  
Services: Behavioral

### Centerville - Appanoose County

221 E. State Street, Centerville, Iowa 52544  
Services: Behavioral

### Chariton - Lucas County

1711 Osceola Avenue, Chariton, Iowa 50049  
Services: Behavioral

### Corydon - Wayne County

102-104 N. Franklin Street, Corydon, Iowa 50060  
Services: Behavioral

### Knoxville - Marion County

1504 N. Lincoln Street, Knoxville, Iowa 50138  
Services: Behavioral

### Lamoni - Decatur County

802 E. Ackerly Street, Lamoni, Iowa 50140  
Services: Medical, Behavioral

### Leon - Decatur County

302 NE 14th Street, Leon, Iowa 50144  
Services: Medical, Behavioral, Dental,  
Pharmacy, Mammography

### Mount Ayr - Ringgold County

1201 E. South St., Mount Ayr, IA 50854  
Services: Behavioral and Dental

### Osceola - Clarke County

219 W. Washington Street, Osceola, Iowa 50213  
Services: Behavioral

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131 W. Washington St., Osceola, IA 50213  
Services: Dental

## Missouri

### Bethany - Harrison County

Harrison County Community Hospital  
2600 Miller Street, Bethany, Missouri 64424  
Services: Behavioral

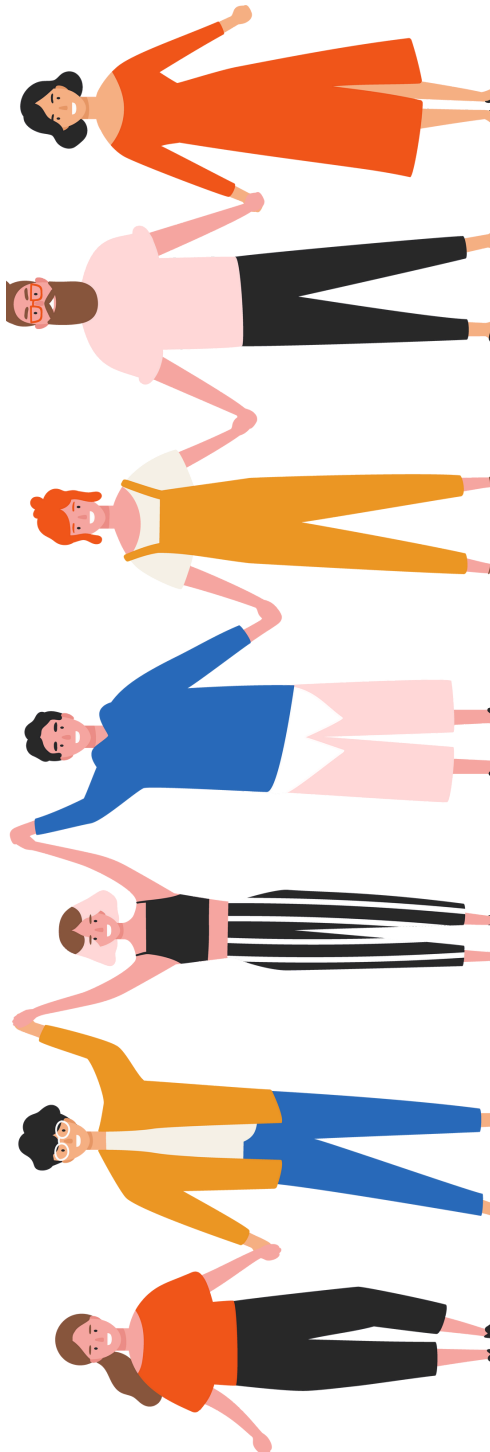
### Princeton - Mercer County

606 W. Main, Princeton, Missouri 64673  
Services: Behavioral



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# Community Impact



*A patient was sent over from Clarke County Hospital because the Medicare Advantage plan he currently has only covers the county where he lives. He was trying to switch to one that has a wider range of doctors, but he didn't know where to start. After our conversation, I knew the best way to help him was to set him up with our broker to try to switch him to a more appropriate plan for him. His appointment is on Monday and he will be able to see his desired doctor after that.*



an iowahealth<sup>+</sup> partner