



What is important  
to you?

*“Please partner  
with me, regard  
me and my  
caregivers as  
partners in my  
treatment and  
recovery. The  
little things you  
do help to meet  
my basic needs  
and go a long way  
in showing you  
care.”*

YOUR PERSPECTIVE

**MATTERS**

Infinity Health has a range  
of initiatives that could be  
impacted through your  
input and feedback. We are  
looking for members to  
actively participate in  
being a part of the care  
our patients receive.

**Patient of  
Johns Hopkins  
Hospital**



**INFINITY  
HEALTH**

an iowahealth<sup>+</sup> partner

ACCESS CENTER (OSCEOLA) · ALBIA · BETHANY · CENTERVILLE · CHARITON  
CORYDON · KNOXVILLE · LAMONI · LEON · MT AYR · OSCEOLA · PRINCETON

**INFINITY  
HEALTH**  
Your Health. Our Purpose. No Limits.

an iowahealth<sup>+</sup> partner

YOU are a critical



member of our team!

If you are a patient or caregiver of a loved one at Infinity Health, you can share your experience to help improve that of others.



## 3 Benefits for Patients

1

*Gain awareness and education on our clinics, pharmacy, dental and behavioral health services.*

2

*Become an advocate for yourself, your family, friends and others like you.*

3

*Become an invested part of your community.*

What is **Patient and Family Advisory Council (PFAC)?**

To learn more, contact Holly Arnold at the following contacts.

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**Patient and Family Advisory Councils** serve to improve the patient experience through advocacy and a partnership among patients, families, community members and the health care team. Infinity Health is looking to develop a self-governing volunteer group comprised of current and former patients and caregivers who partner with our leadership, staff and providers to ensure the delivery of comprehensive and compassionate health care of the highest standard.